



83 Mayfield Ave Edison New Jersey 08837
Toll Free: 1-877-FERMA-28

**RETURN / REPLACEMENT CLAIM
FORM**

EMAIL: sales@fermawoodcabinetry.com
FAX: 1-888-900-0686
TEL: 1-732-225-5200
TOLL FREE: 1-877-FERMA-28



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ACCOUNT NAME	
Customer Name:	
Address:	
City/State/Zip:	
Today's Date:	Purchase Order#
Ordered By:	Side Mark
FERMAWOOD Cabinetry Invoice #	
E Mail Address or Fax:	
Date of Shipment:	Kitchen Model Name:

Ship To: (If Different)
Address
City /State/ Zip
Contact Person / Cell Phone

<input type="checkbox"/>	Choose one with "x"
<input type="checkbox"/>	Delivery
<input type="checkbox"/>	Pick Up
<input type="checkbox"/>	Job Site
<input type="checkbox"/>	Choose one with "X"
<input type="checkbox"/>	Return
<input type="checkbox"/>	Replacement
<input type="checkbox"/>	Choose with "X"
<input type="checkbox"/>	Damaged
<input type="checkbox"/>	Wrong Item or Quantity Ordered
<input type="checkbox"/>	Defect

Please fill out this form in full. All fields are required and will not be processed unless this form is filled out in entirety. Fax form to 1-888-900-0686 or email to sales@fermawoodcabinetry.com

Claim Statement

Item Number	Missing (Mark with "X")	Damaged (Mark with "X")	Description of Issue, or Damage

Return Only: If cabinetry was ordered unassembled. And in flat packaging
Please note that returns are only accepted K/D, in resalable condition, and in original packaging. If assembled cabinetry was ordered, assembled cabinets are not accepted for return. Returns are accepted up to 30 days after shipment date. All returns are subject to inspection and a 25% restocking fee. Dealer is responsible for return freight.

Replacement Only:
Please note that items damaged due to shipping can only be claimed up to 7 days after shipment date. This includes and is not limited to shipping damages, dents or scratches. Replacements will not be issued for any damaged items that are altered or installed unless it is an issue under factory warranty. Replacement items ship via UPS. Expedited replacement items cannot be accommodated unless at differential cost to dealer. Some replacement parts are subject to availability. And may differ from those originally supplied. Please see warranty page and catalogue for more information. Making a false or fraudulent claim may be a crime. Violators may be subject to criminal prosecution.

Please send this claim form, along with photographs, for items claimed for replacement to sales@fermawoodcabinetry.com. Photographs must provide evidence of reason for replacement. Photograph(s) must be sent along with the claim form, to process claim. If photographs are not received, Fermawood cabinetry reserves the right to charge dealer for replacement items. You have 30 days from the date of invoice to file this claim,